Expected Outcomes: Overall Satisfaction

COSAM’s graduating seniors will be satisfied overall with the advising services provided by COSAM Student Services.

Assessment methods

Method: Graduating Seniors
COSAM’s graduating seniors will be satisfied overall with the advising services provided by COSAM Student Services. They will rate ’overall satisfaction’ item at least 5.0 on a 6.0 scale.

Findings:
Average was a 5.25

How did you use findings for improvement?
We met our goal.

Additional comments:
None

Method: Point in Time
COSAM students surveyed during registration advising will rate ‘overall satisfaction’ at least 4.0 on a 5.0 scale.

Findings:
The average was a 4.75.

How did you use findings for improvement?
None needed.

Additional comments:
None

Expected Outcomes: Empower COSAM Students

COSAM advisors will empower COSAM students in regards to academic decision-making.

Assessment methods

Method: Point in Time
COSAM students surveyed during registration advising will rate the statement ’I understood what I needed to do or what decisions I needed to make’ at least a 4.0 on a 5.0 scale.

Findings:
The average was 4.59.
How did you use findings for improvement?
None needed.

Additional comments:
None

**Method :** Graduating Seniors

Graduating seniors will rate the statement regarding "empowered to make sound academic decisions" at least 4.0 on a 6.0 scale.

**Findings:**

The average was 4.97.

How did you use findings for improvement?
We met our goals.

**Expected Outcomes : Advisors' Creative Endeavors**

COSAM's professional advisors will have a consistent and continuous record of creative endeavors.

**Assessment methods**

**Method :** Activity Reports

COSAM advisors will submit activity reports to their supervisor. All advisors will be active in professional development and creative activities.

**Findings:**

All advisors are active in creative and professional projects. One advisor finished all coursework and comprehensive exams for her Ph.D. Each advisor continues to be involved in on-campus, regional, and national advising conventions.

How did you use findings for improvement?
None needed.

**Additional comments:**
None

**Method :** Presentations

COSAM advisors will present at local/regional/national meetings. At least one presentation within the group per year; no single advisor will go more than 3 years without presenting.

**Findings:**

2 advisors presented at regional meetings this year. No advisor has gone more than 3 years without a presentation at a regional/national meeting.

How did you use findings for improvement?
None needed.
Additional comments:

None