Expected Outcomes: Engaged citizenship

When they complete this degree program, students will be able to act as informed and engaged citizens and administrators.

Assessment methods

Method: Student survey

Each year we survey the students who have completed or nearly completed the Graduate Certificate in NonProfit Organizations and Community Governance. One of the questions on the survey asks them to respond to the statement: “Being a NonProfit student increased my interest in, and capabilities for, acting as a responsible citizen and responsible administrator.” They were given a five-point scale of answers: strongly agree, agree, neutral, disagree, strongly disagree.

Findings:

During the Fall 2012 semester, there were five students who had recently completed or were close to completion of this Certificate. Two of these students responded to our survey; and both strongly agreed with the statement.

How did you use findings for improvement?

Our students seem quite confident that the Certificate program promotes this outcome. The program is now seeking to enhance this outcome by increasing the opportunities for students to participate in community engagement projects in their NonProfit courses.

Additional comments:

None

Expected Outcomes: Read analytically

When they complete this degree program, students will be able to understand the issues in NonProfit management and governance and to apply them to class projects in community engagement.

Assessment methods

Method: Evaluation by faculty committee

Three NonProfit faculty, Kathleen Hale, Mitchell Brown, and Cal Clark, discussed how well the five students who had recently completed or are near completion of the Graduate Certificate in NonProfit Organizations and Community Governance were able to understand the major issues in nonprofit administration as described by the readings in the relevant courses.

Findings:

Of the five students being assessed, three were rated as “exceeding expectations” and two as “meeting expectations” in this area.

How did you use findings for improvement?

Our students seem to do quite well on this outcome. Our faculty is putting more stress on
integrating the academic study of non-profit management and governance with community engagement projects.

Additional comments:

None